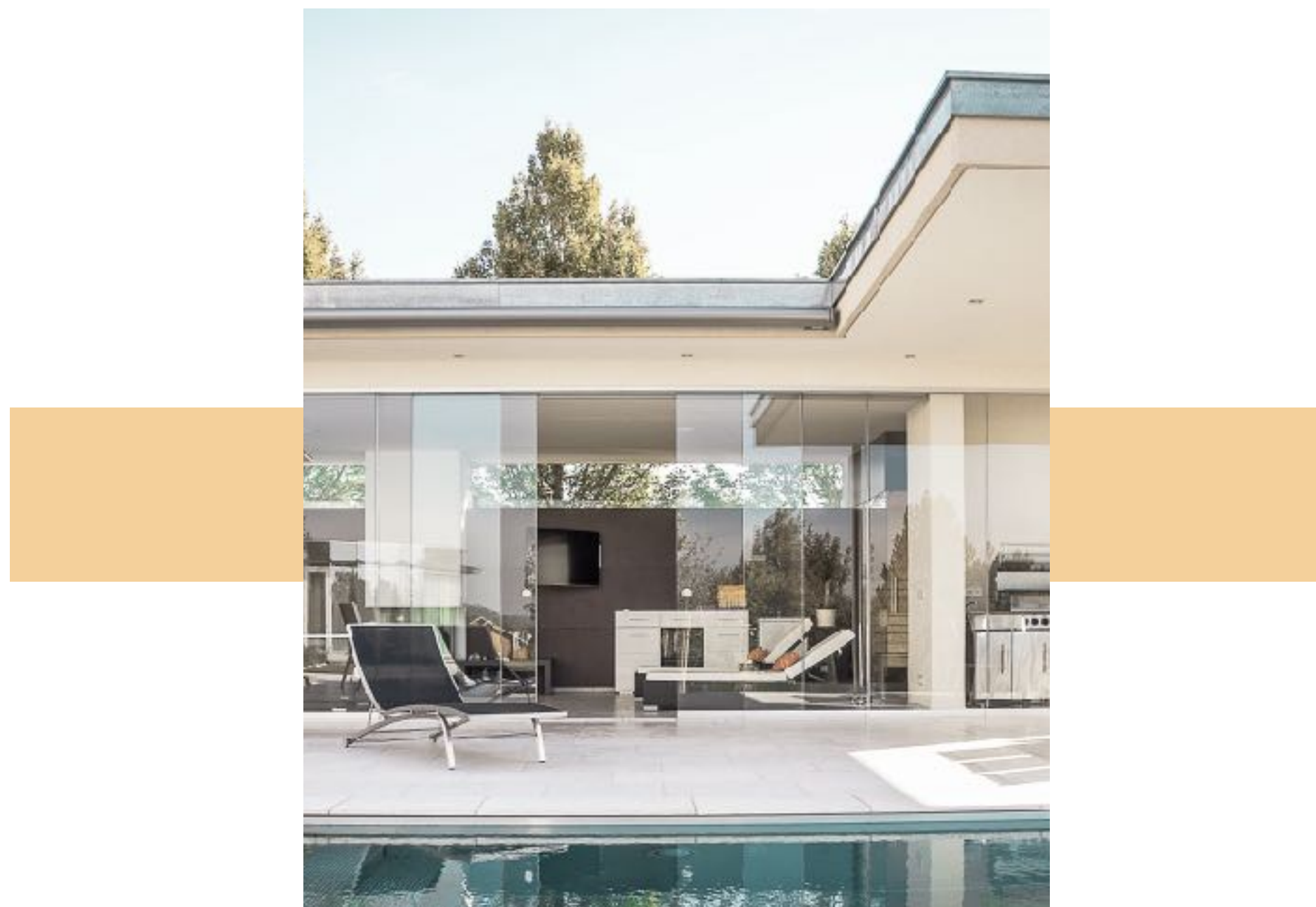


Propman Technology Limited

Michael Tse (CEO)
23 Jun, 2025



01

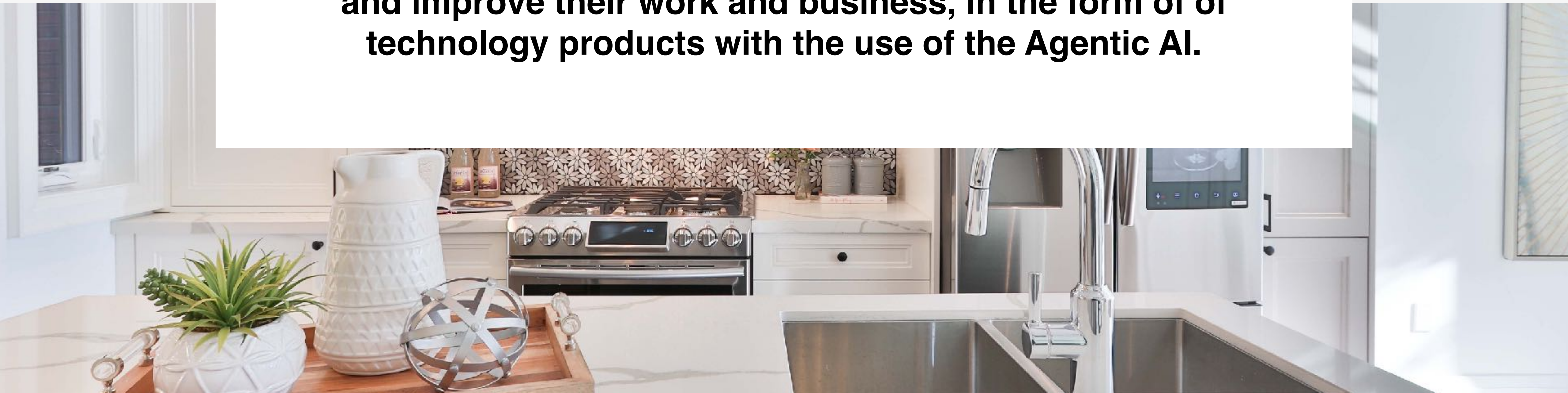


Company Introduction

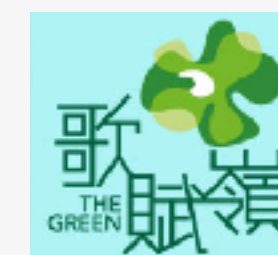
propman

Technology Limited

Propman was founded in 2021, a software company which focuses on helping Property Management company to elevate and improve their work and business, in the form of technology products with the use of the Agentic AI.



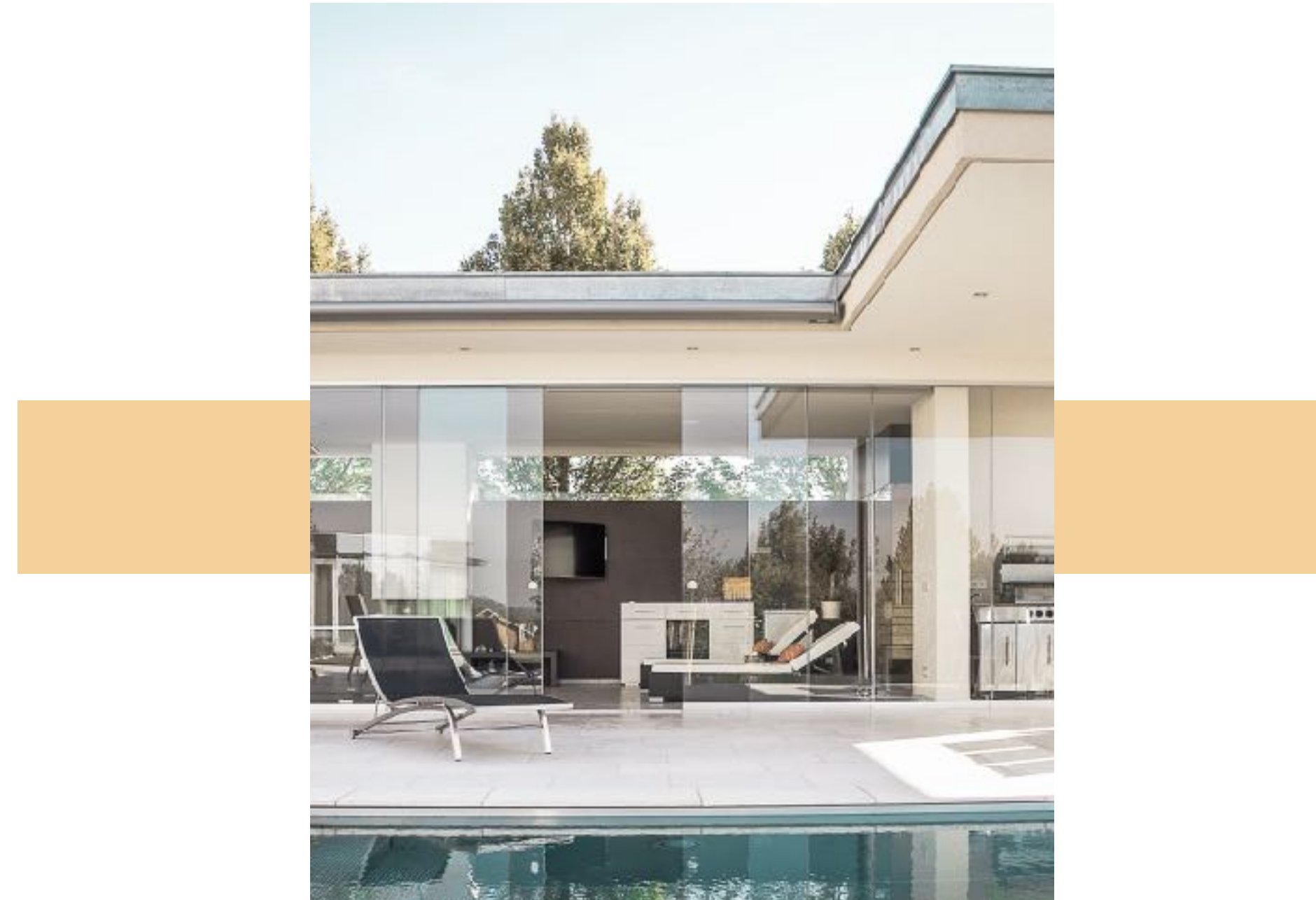
Cooperative Partners



Award-Winning

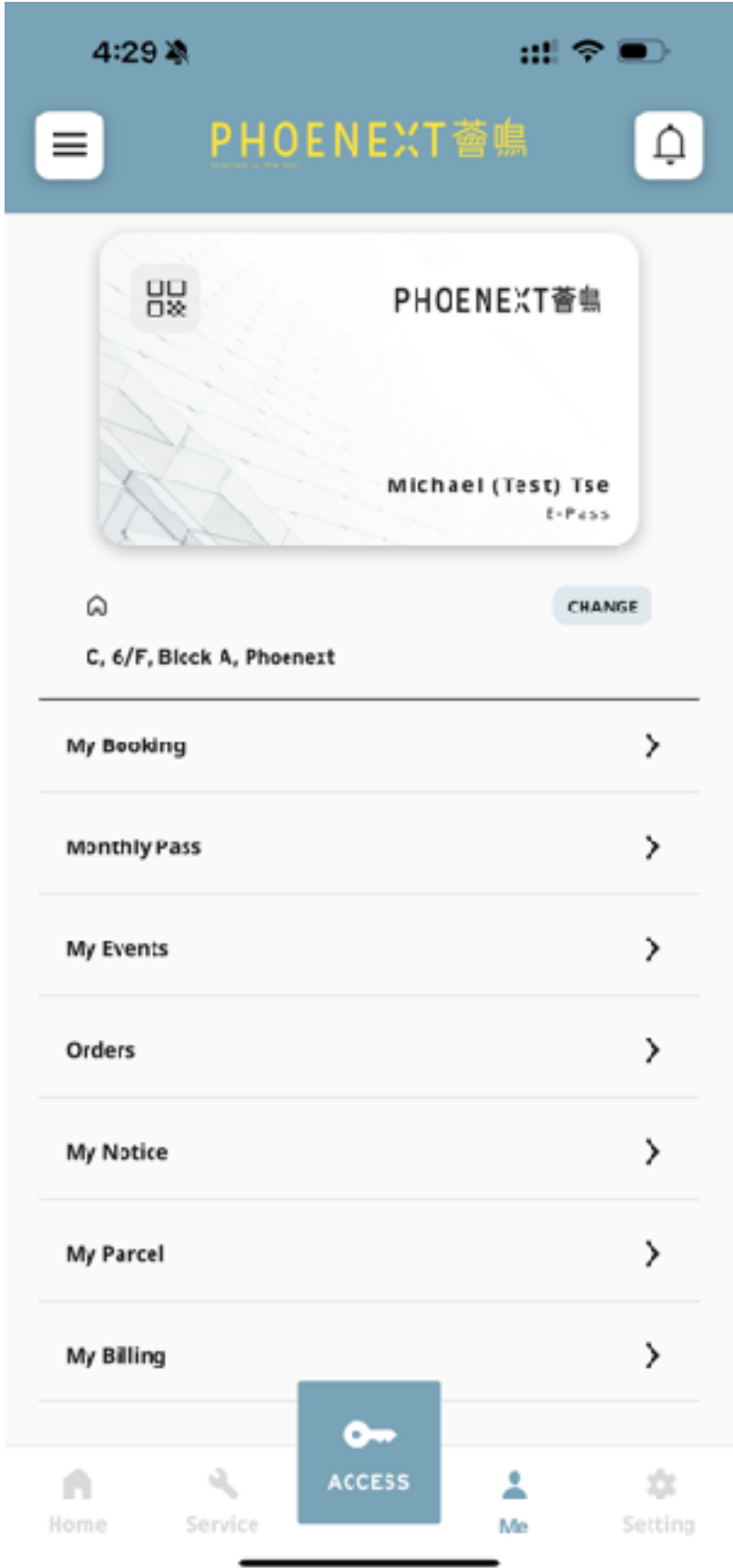


03



**Past project
reference**

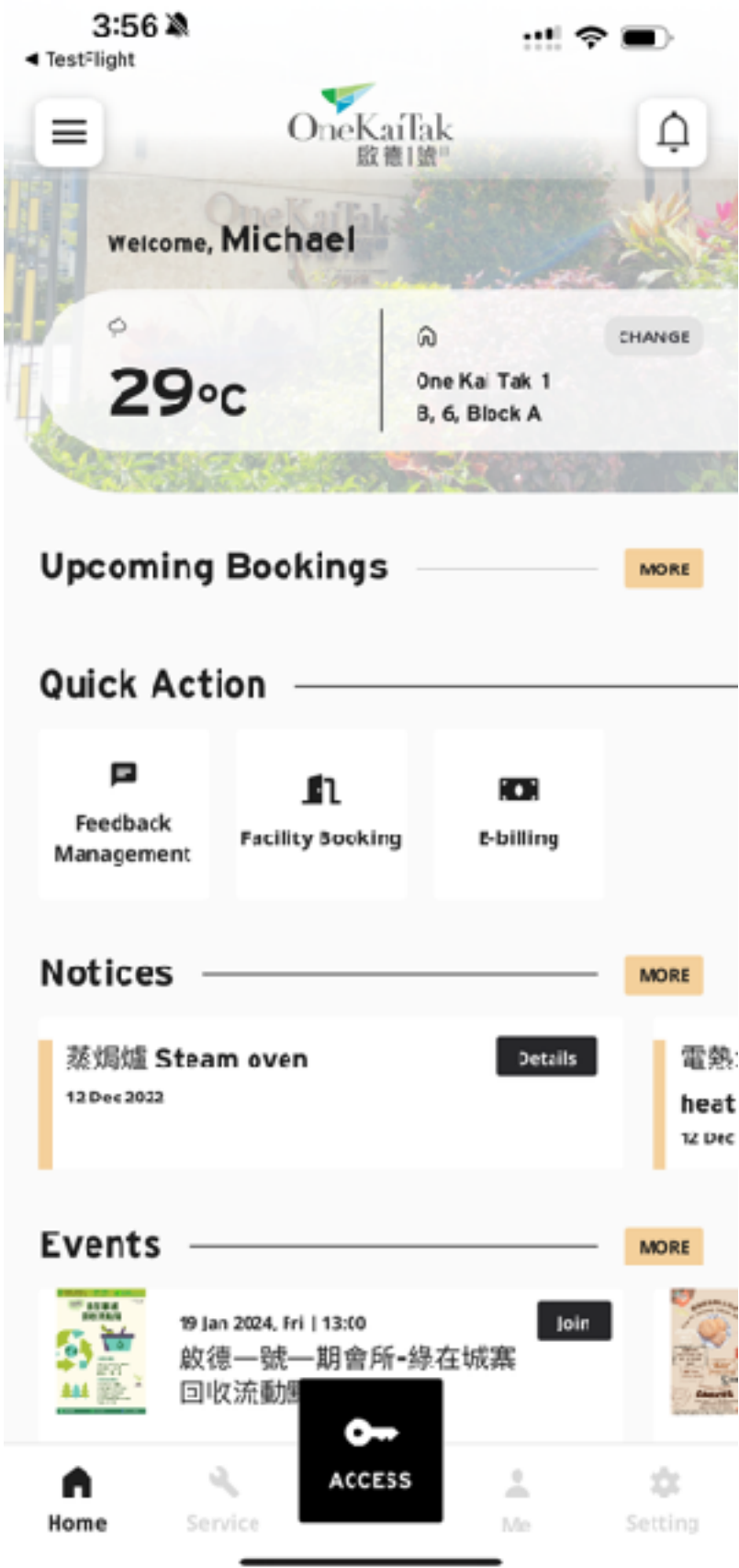
Living App Reference



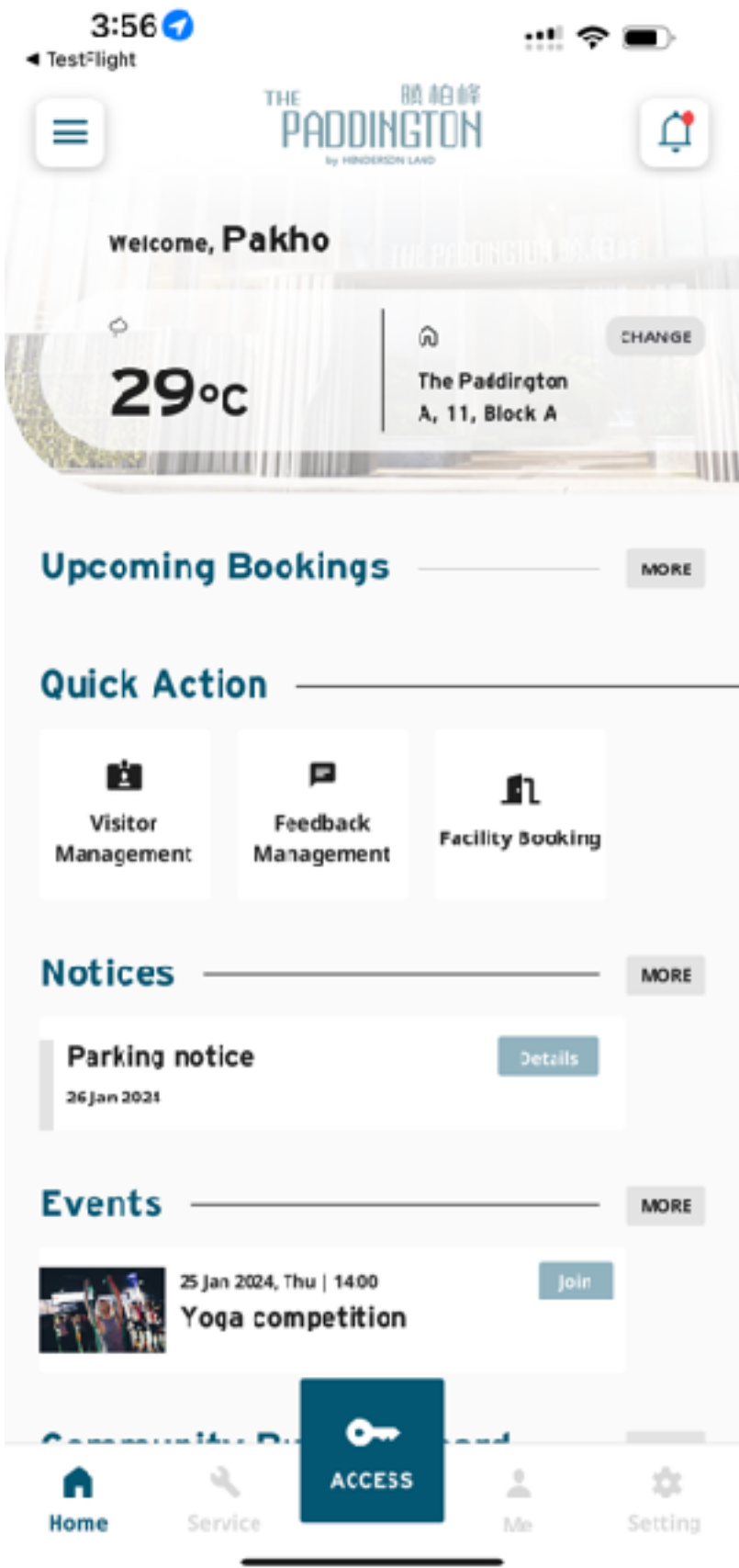
Living App Reference



OneKaiTak
啟德1號⁽¹⁾

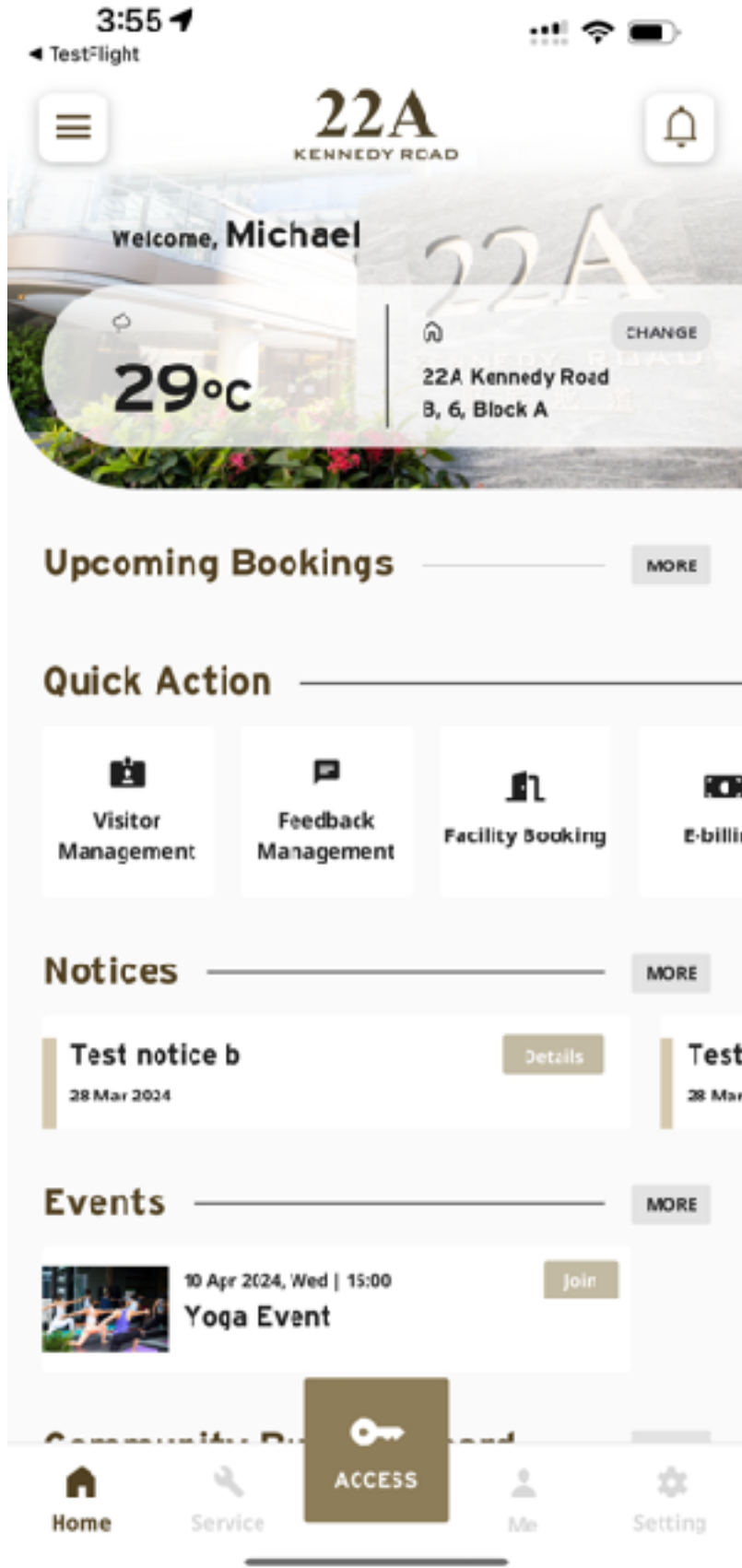
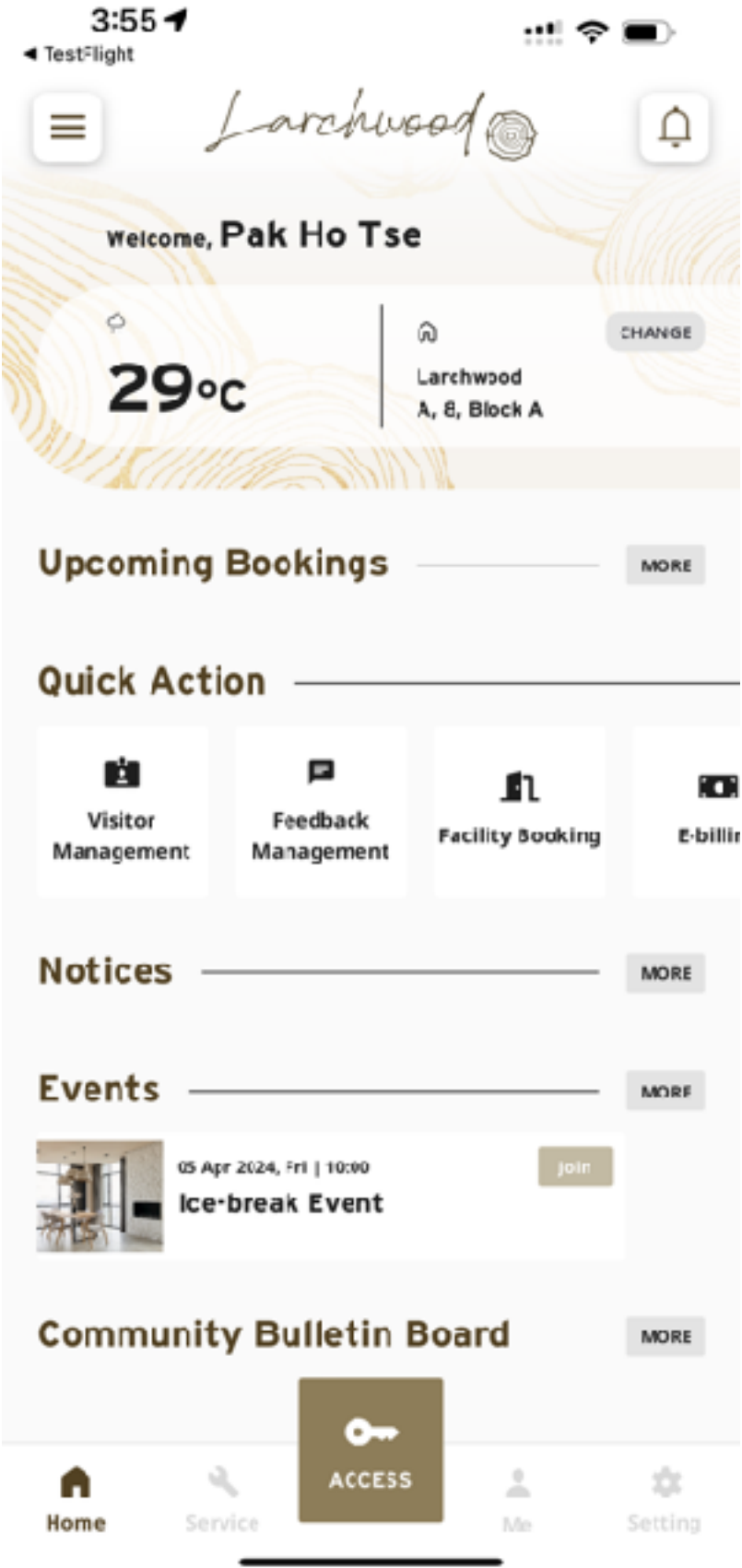
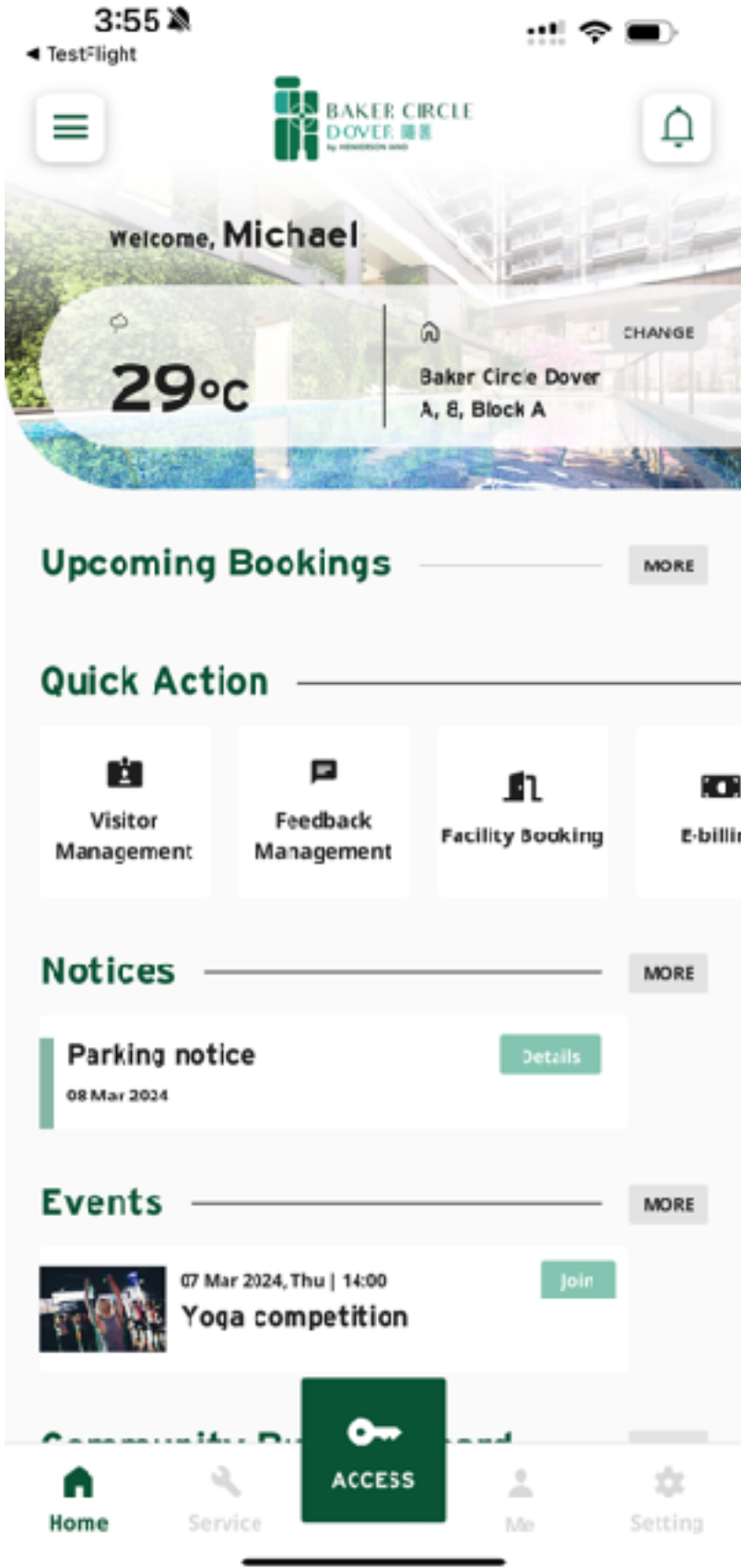


OneKaiTak
啟德1號⁽¹⁾

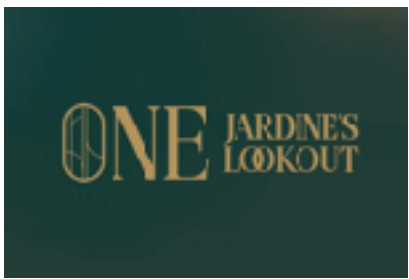
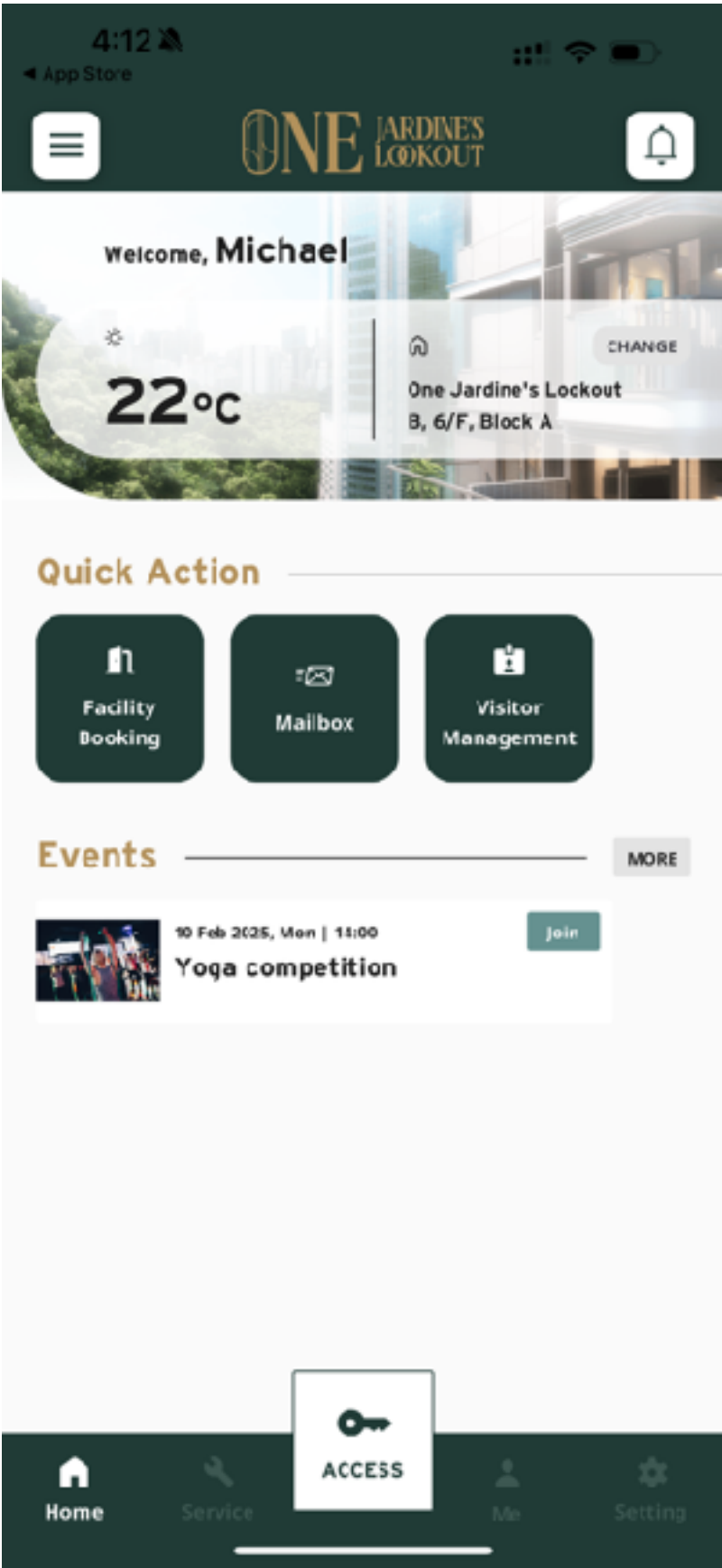


THE PADDINGTON
曉柏峰
by HENDERSON LAND

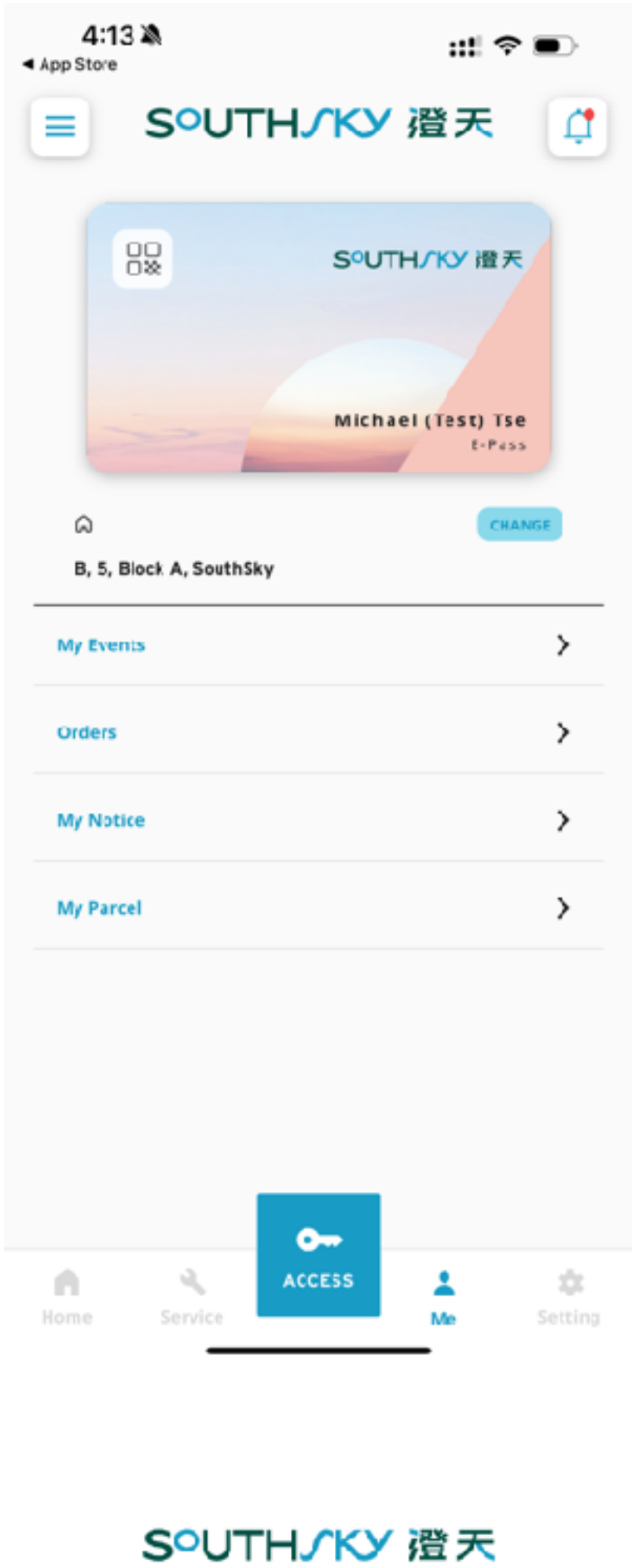
Living App Reference



Living App Reference



Living App Reference

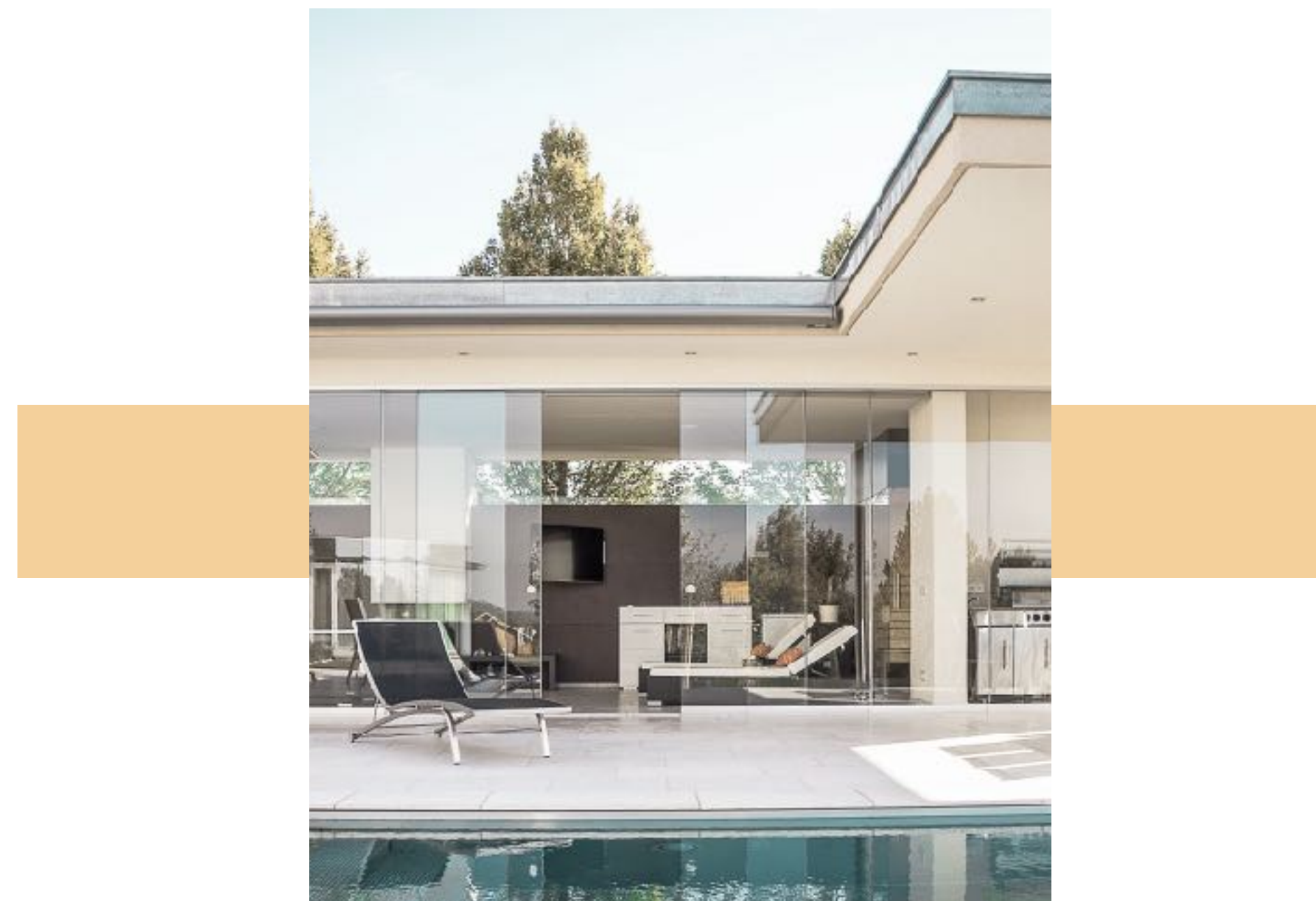


Living App Reference

Aa Estate	Developer
The Green 歌麗頓	中國海外
Upper River Bank 尚, 建瀝	合景泰富
One Kai Tak (I) 啟德1號 I	中國海外
One Kai Tak (II) 啟德1號 II	中國海外
One Victoria 維港1號	中國海外
TWIN VICTORIA 維港 雙鑽	中國海外
K.Summit 嘉華匯	嘉華
擊尼地道22A	恒基兆業 HENDERSON
必嘉坊 1期 必嘉坊·匯匯 (Baker Circle, Dover)	恒基兆業 HENDERSON
必嘉坊 2期 必嘉坊·迎匯 (Baker Circle, Euston)	恒基兆業 HENDERSON
必嘉坊 3期 Baker Circle, Greenwich	恒基兆業 HENDERSON
Larchwood 1	宏安地產
香鳴 Phoenix	宏安地產
Finnie	宏安地產
惠風街項目 (Coasto)	宏安地產
One Jardine's Lookout	英皇 EMPEROR GROUP
澄天 (SOUTHSKY)	英皇 EMPEROR GROUP
利奧坊·壹隅 (The QUINN, Square Mile)	恒基兆業 HENDERSON
利奧坊·壹隅 (Square Mile - Gateway)	恒基兆業 HENDERSON
The Knightsbridge 天瀟	恒基兆業 HENDERSON 中國海外 華懋集團 帝國集團 新世界 會德豐
Belgravia Place 1期	恒基兆業 HENDERSON
THE PADDINGTON 曉柏峰	恒基兆業 HENDERSON
半山名匯(Upper Manor)	九龍建業 (KDC)
高臨 (TOPSIDE RESIDENCE)	資本策略地產
廣福道79號	麗新集團 Lai Sun Group
煥然懿居第三座	市區重建局 (URA)
底利街 / 樂光街發展項目 (KC-009)	市區重建局 (URA)
北角皇都戲院項目	新世界
飛鳳街	宏安地產
新村街	恒基兆業 HENDERSON
+ New page	
VALUES 30	

Full list of committed estates
using Propman Living App
Up to 19/3/2025

05



Propman Living App Features

All Existing Features of Propman Living App

Propman Living App – Resident Features:

User Registration & Login

- OTP-based registration (for pre-registered numbers)
- Secure password setup and reset via OTP
- FaceID and biometric login support

Community Engagement & Lifestyle

- **Facility Booking** (integrated with FPS payment gateway)
- **Event Registration** (integrated with FPS payment gateway)
- **Community Noticeboard**
- **Community Board / Forum** (with content approval workflow)
- **In-app Messenger** between residents (supports text, image, video, and audio)

Access & Security

- **Visitor Pass Generation**
 - Supports both one-time and recurring passes
- **E-Resident Card (QR Code)**
- **Smart Access Control Integration**
 - Entrance, lift, and mailbox access via QR Code / Bluetooth
- **Visitor Scanner with iAM Smart Code** 智方便個人碼 (*Launched Mar 2025*)

Logistics & Parcel Management

- **Parcel Collection System**
 - Integrated with Bluetooth-enabled QR code sticker printer
- **Equipment Rental Module**

Billing & Payments

- **E-Billing** for management fees (view and pay via FPS)
- **Integrated FPS Payment Gateway** across all applicable modules

Service & Feedback

- **Feedback Submission System**
 - Tracks status of user-reported issues in real time
- **Shuttle Bus ETA Tracking**
 - View real-time location and receive push notifications

AI Integration

- **Agentic AI Assistant** (*Launched Mar 2025*)
 - Provides intelligent, automated support for resident tasks

Multi-Estate Support

- Seamless switching between multiple estates and units under the same user account

All Existing Features of Propman Living App (Continue)

Smart IoT & Hardware Integrations:

On-site Hardware

- **Self-Service Kiosk**
 - Supports Octopus payments and wristband printing for facility access
- **Smart Access Control Systems** (via third-party integrations)
 - Includes QR Code, IC card, and Bluetooth unlocking options

Mobility & Transport

- **Shuttle Bus ETA & Push Notifications**
- **MTR & CityBus Real-Time ETA** (*Coming Q3 2025*)

Value-Added Services

- **Marketplace** for resident-exclusive goods and services
- **Loyalty Points System** (*Coming Q4 2025*)
 - Redeemable for selected offers within the app ecosystem



Additional features that can enhance operation efficiency, increase user satisfaction and reduce cost.

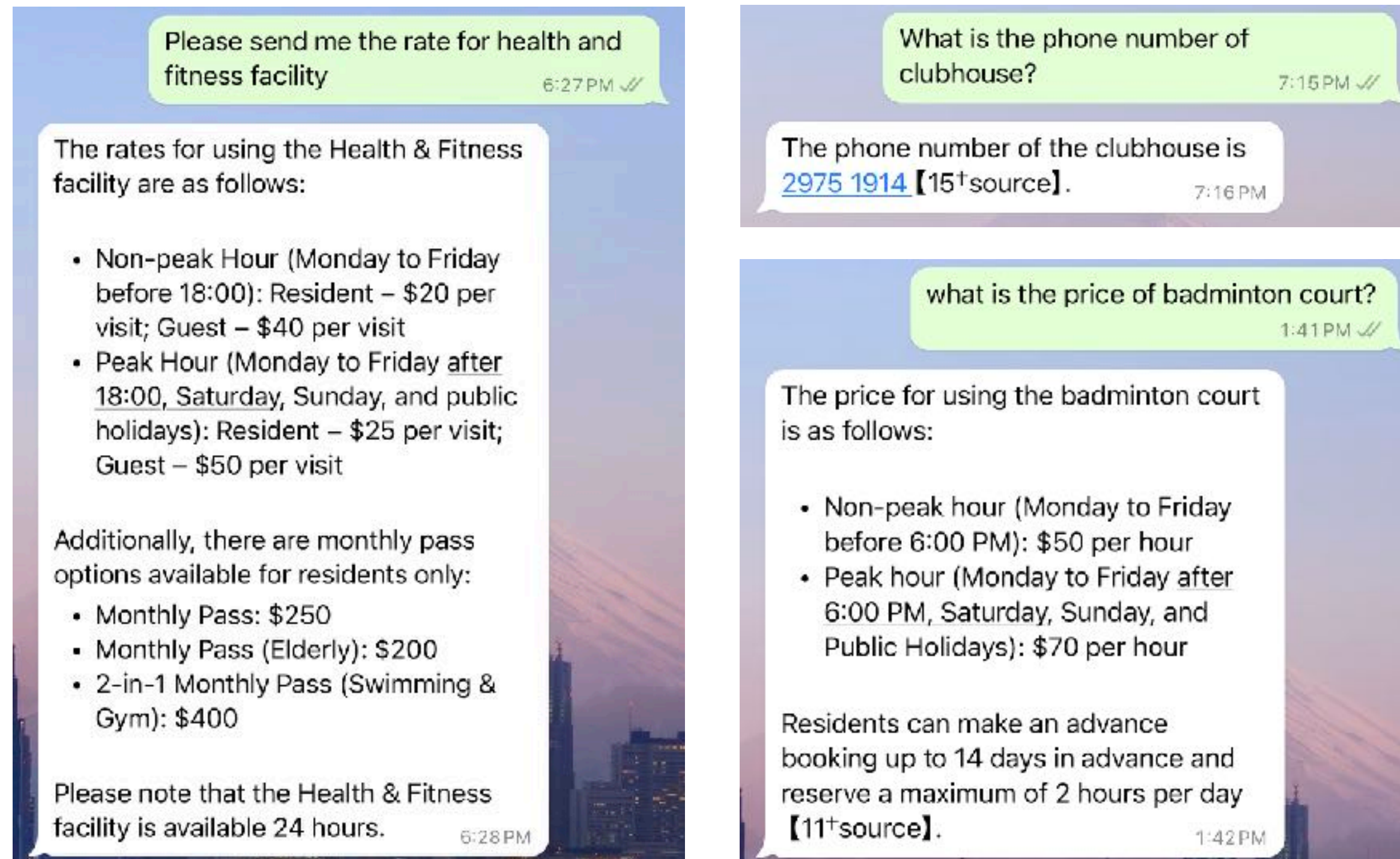
1. **Propman AI Chatbot:** The Propman AI chatbot revolutionizes resident satisfaction and reduces the workload for management staff. Powered by cutting-edge technology from OpenAI's ChatGPT, our chatbot leverages a knowledge base created by uploading documents to the Propman backend portal. This enables our system to learn and provide residents with answers in both text and audio formats, ensuring a seamless and convenient user experience.
2. **Community Board Module:** With Propman's Community Board module, residents can create posts within the living app, fostering enhanced communication and community bonding. Others can respond to these posts by sending direct messages to the author. To maintain security and exclusivity, only valid residents have access to the community board. Additionally, a post approval feature can be enabled, allowing management staff to review and approve posts before they are made public, if necessary.
3. **Parcel Collection Module:** Our Parcel Collection module ensures residents receive timely notifications when a new parcel arrives. Residents can choose whether they prefer the parcel to be placed at the concierge or delivered to their unit by staff (if supported). To ensure security, residents obtain their parcels using a unique QR code that prevents others from mistakenly collecting their packages. For this service, a Bluetooth QR sticker printer will be acquired to provide a seamless experience.
4. **Equipment Rental Module:** The Equipment Rental module allows residents to request available equipment from the management office. This feature enhances communication and maintains a comprehensive log of all rental records within the system. Residents can easily place rental requests, further streamlining the process.
5. **Billing Module:** Propman's Billing module offers residents a convenient platform to view their monthly management bills and supports online payment options. This feature significantly reduces administrative costs for the management office. Furthermore, we have integrated the Faster Payment System (**FPS**) payment gateway, which offers a competitive transaction fee rate, enhancing the overall payment experience for residents.

By implementing these modules, Propman aims to provide an all-encompassing solution that enhances resident satisfaction, promotes community engagement, streamlines operations, and offers a seamless user experience.

Propman AI Chatbot

PropMan is integrating Assistant AI from **ChatGPT 4.0** into a **WhatsApp** chatbot can bring specific benefits to property management companies and property developers:

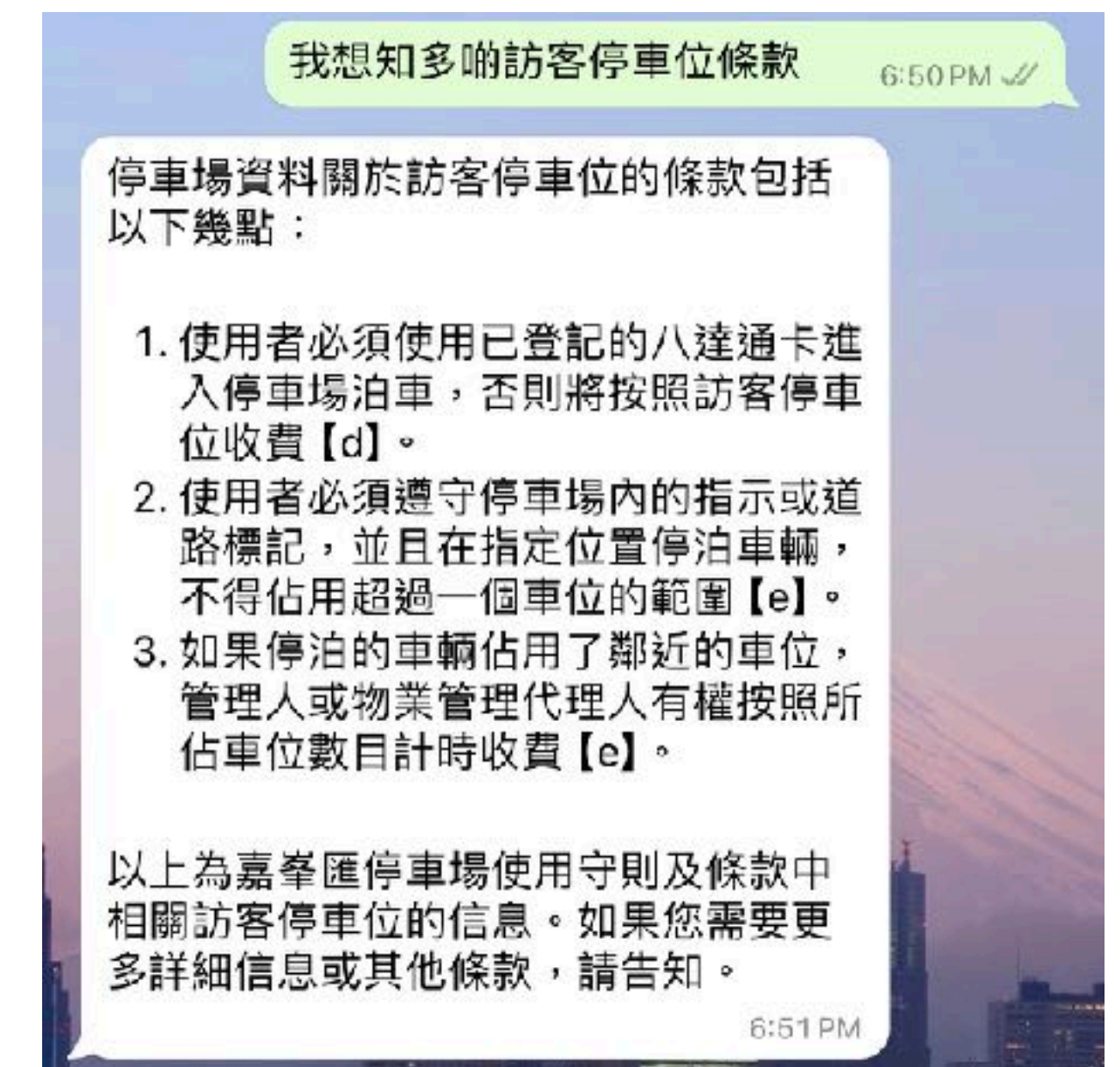
1. Streamlined property inquiries: Property management companies and developers often receive a high volume of inquiries regarding available properties, pricing, amenities, and other details. ChatGPT 4.0 can handle these inquiries efficiently, providing accurate and up-to-date information about properties, saving time for both the company and the potential buyers or tenants.



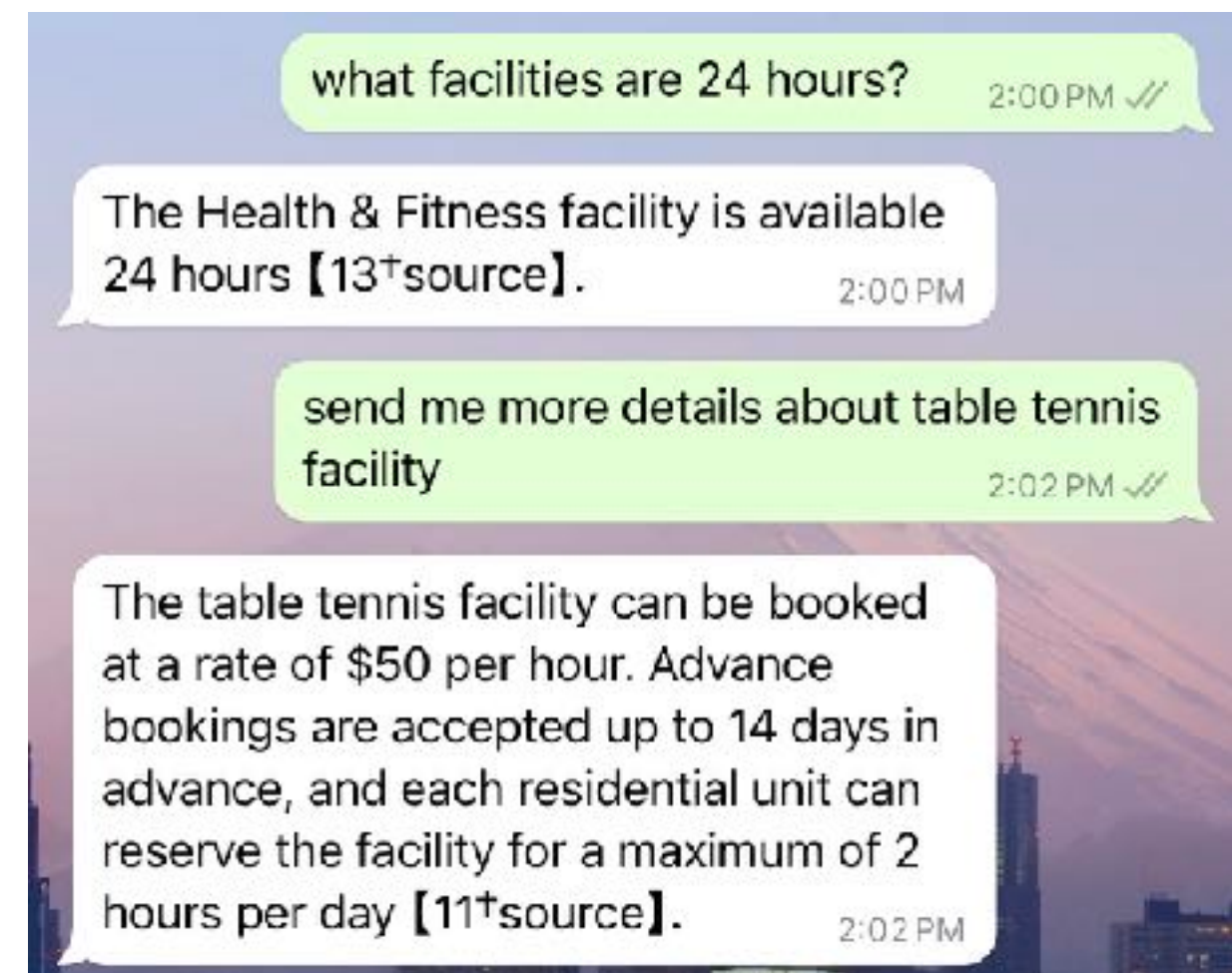
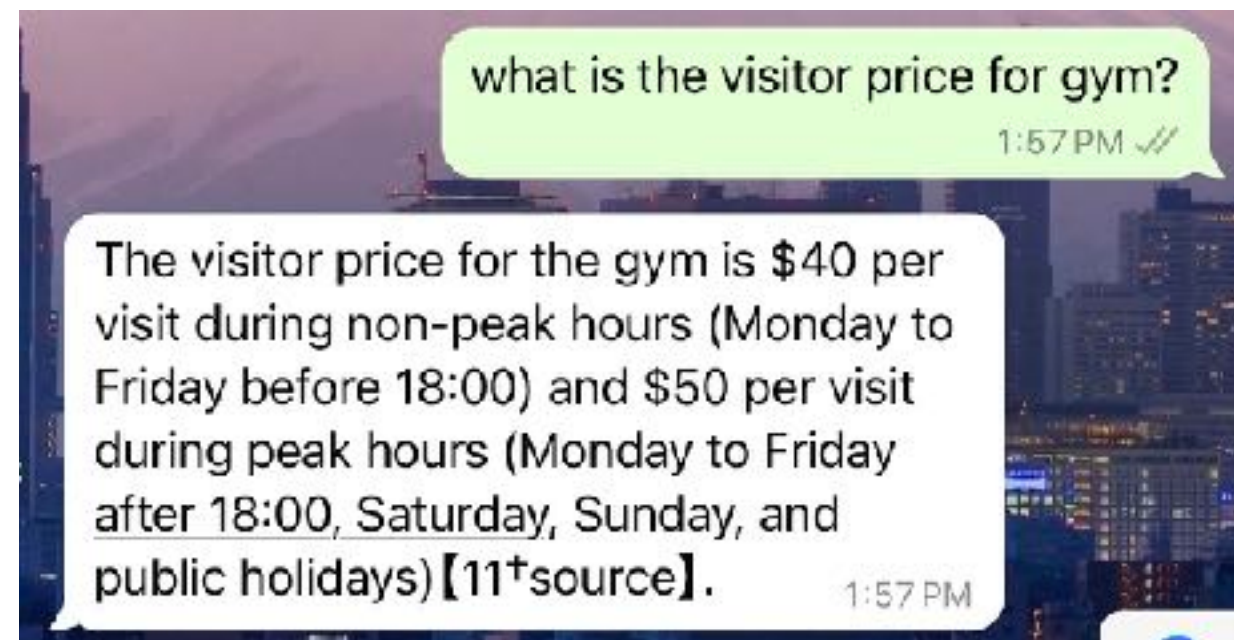
Propman AI Chatbot

2. Maintenance and support requests:

Property management companies often receive maintenance and support requests from tenants. Propman Chatbot can enable tenants to report issues, request repairs, or submit general inquiries regarding property maintenance. The chatbot can guide them through the process, collect necessary details, and escalate urgent matters to the appropriate team.



Propman AI Chatbot



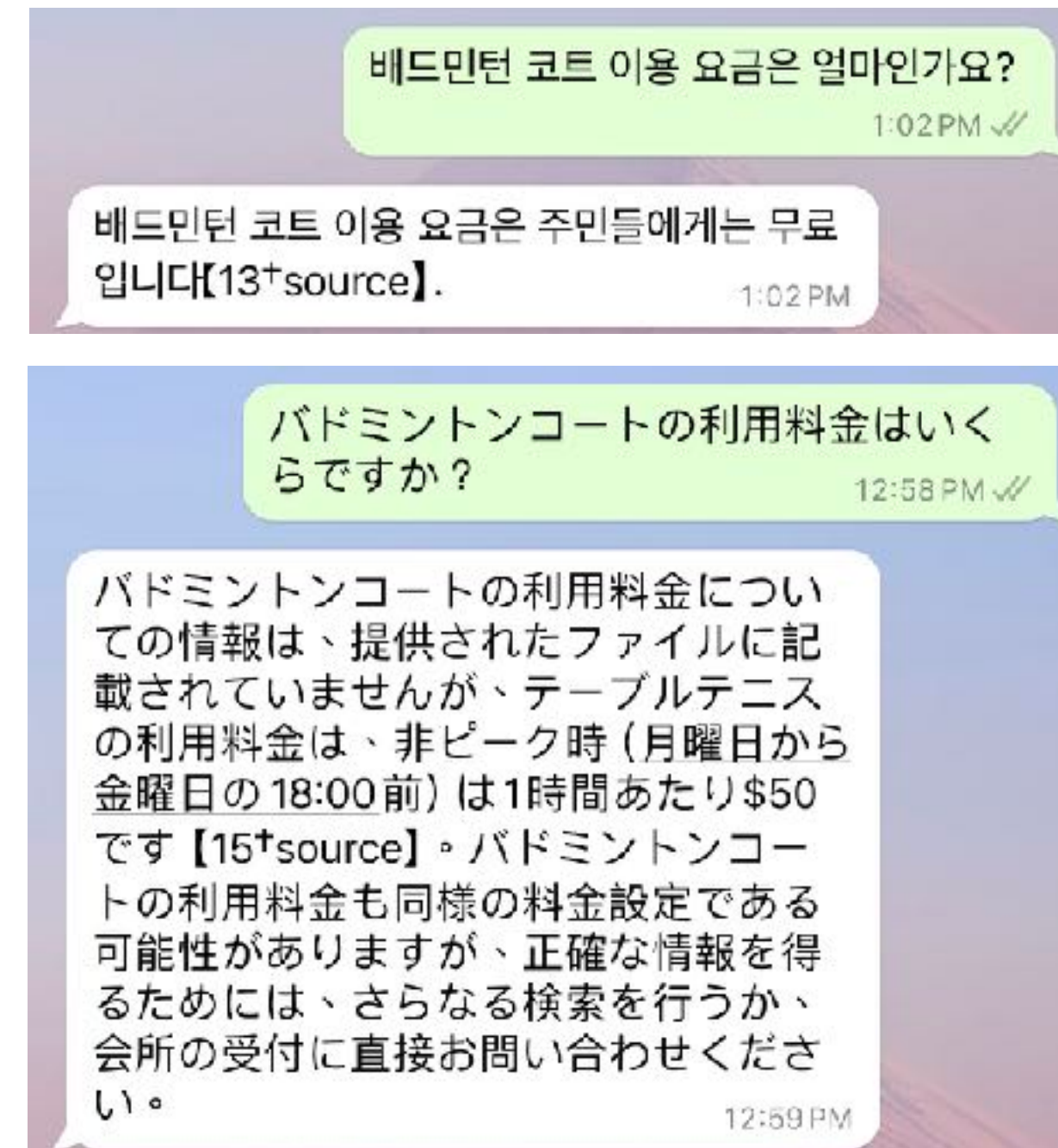
Support Voice Message
Can reply with Text or Voice

3. Real-time updates and notifications: Propman Chatbot can provide real-time updates and notifications to property management companies and residents. It can inform them about new inquiries, scheduled property tours, maintenance requests, or any other important updates. This ensures that the company stays informed and can respond promptly to customer needs.

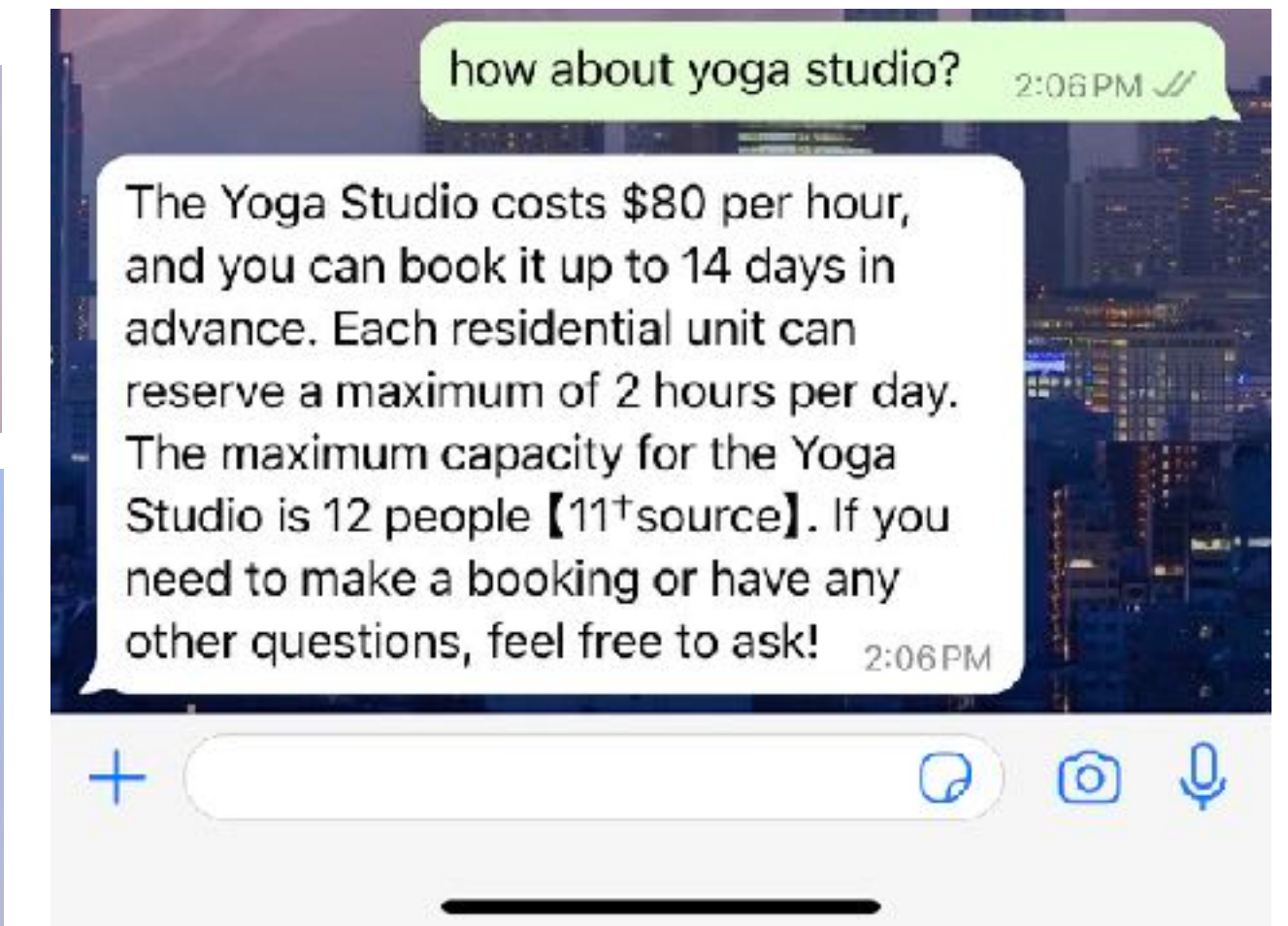
Propman AI Chatbot

4. Multilingual support for international clients:

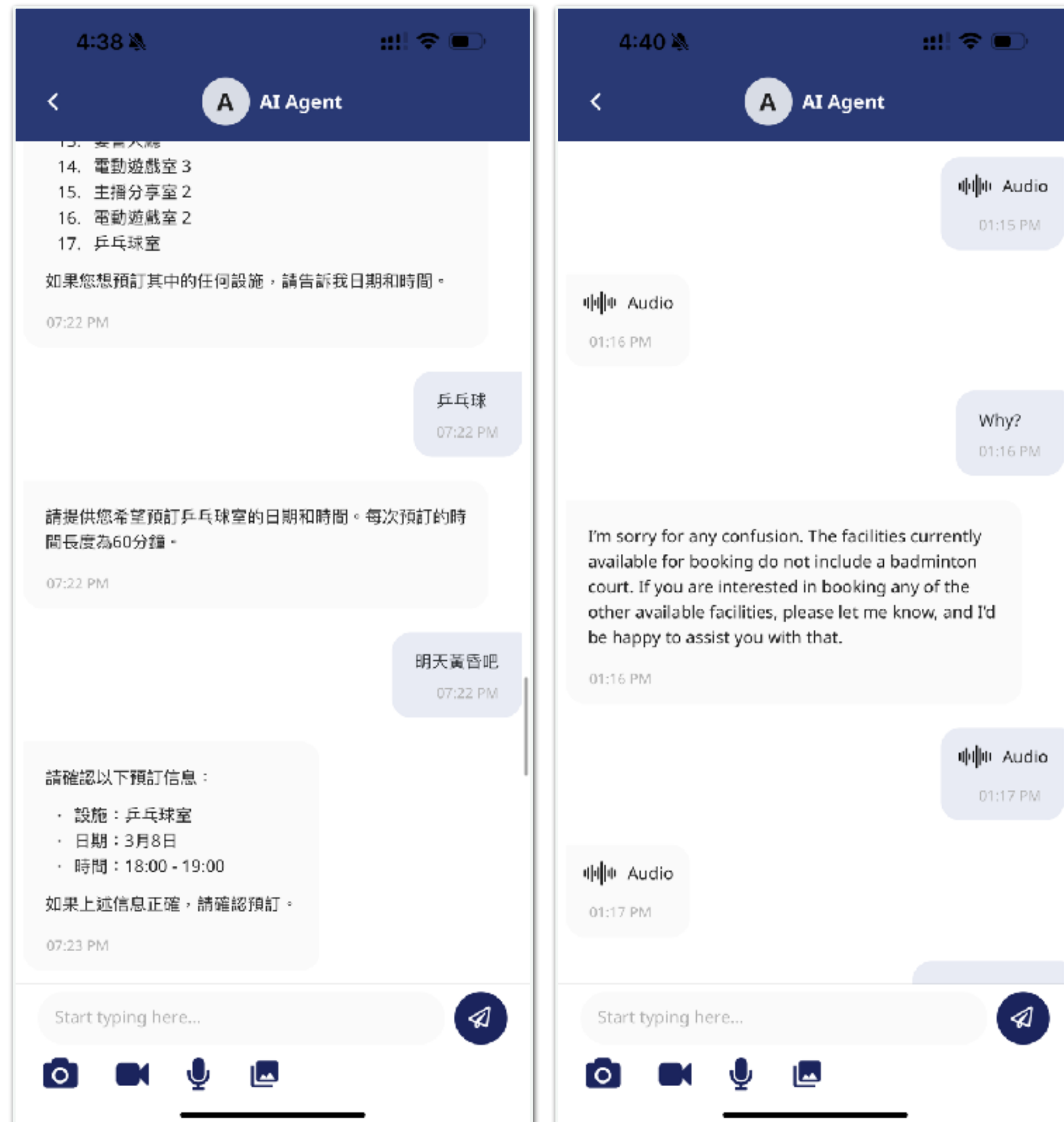
Property management companies and developers often work with international buyers or tenants. Propman Chatbot's multilingual support can assist clients in their preferred language, breaking language barriers and providing a seamless experience to a diverse customer base.



Support multiple languages

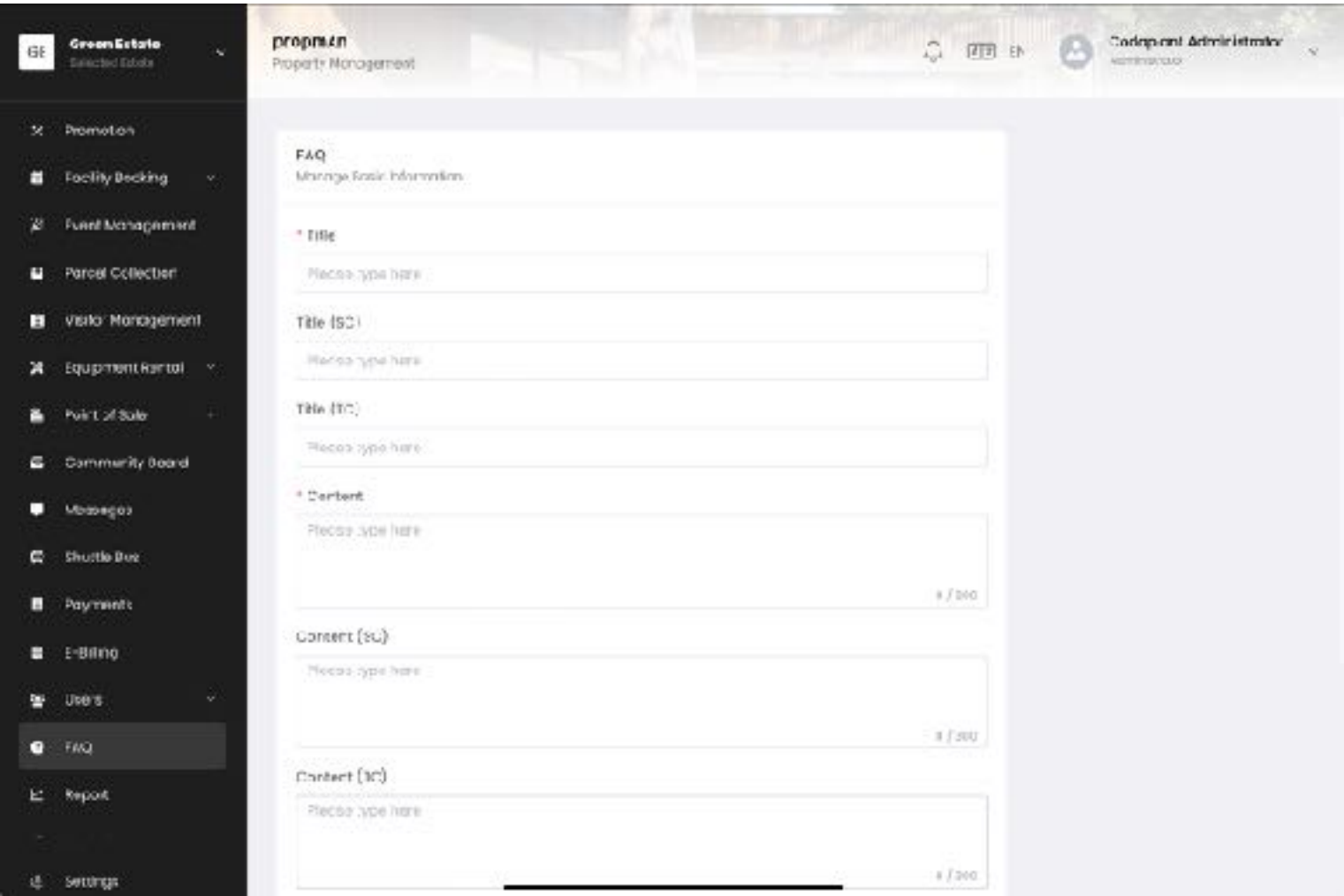
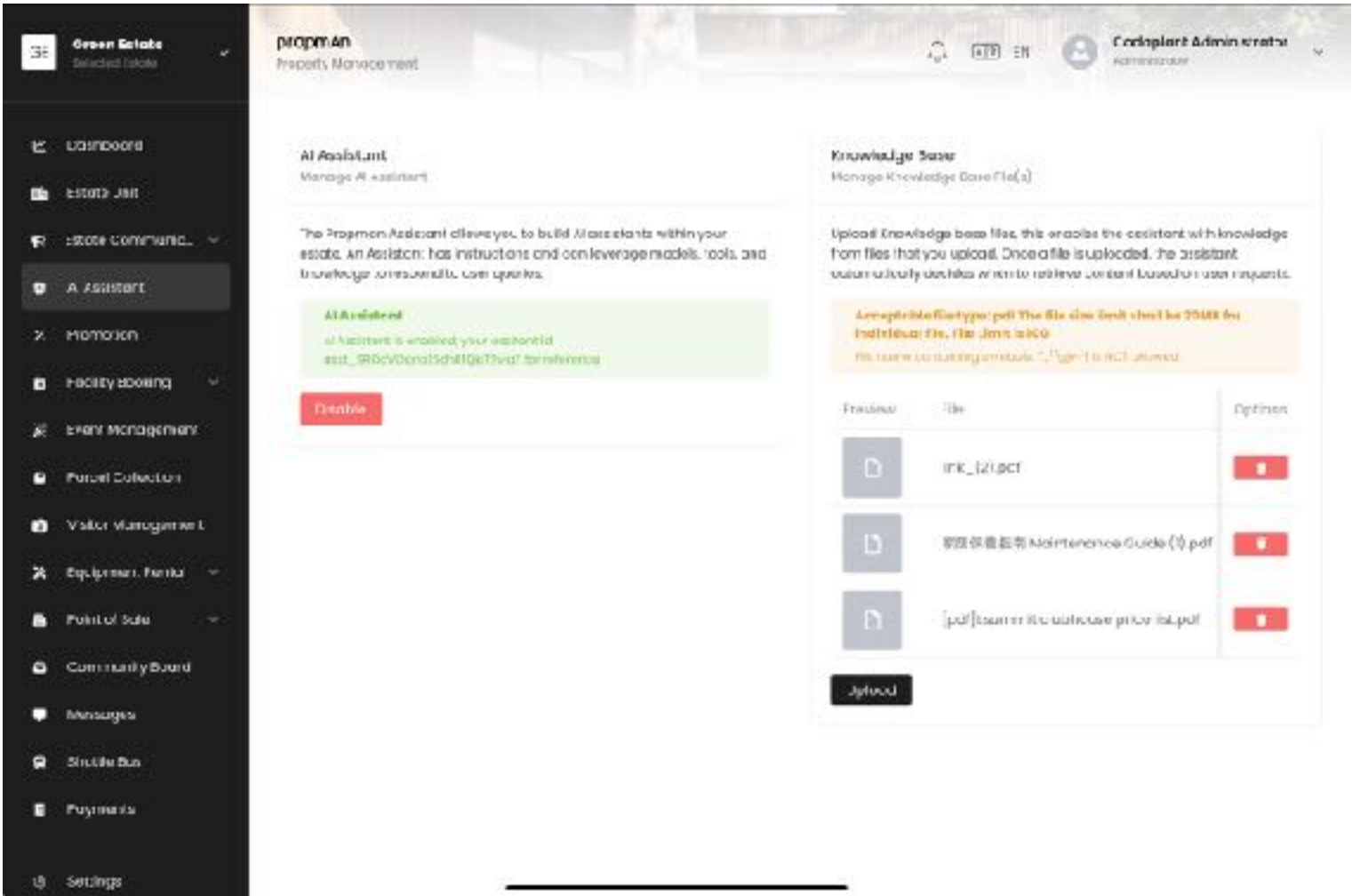


Propman AI Chatbot



5. Agentic AI: Propman Chatbot can now help user to place facility booking based on the chat conversation, either in text or in audio manner. Support most major languages e.g. English, Chinese, Japanese, Korean, Spanish, Thai etc.

Propman AI Chatbot



User friendly backend interface

6. Knowledge Base Management: Property management companies can upload unlimited documents into Propman backend portal to add the content into the knowledge for the chatbot with the user friendly interface.

propmAn 物管方案

為你帶來未來居住體驗



現在開始改善物業管理，
提升居住品質！

THANK YOU

Michael Tse

michael@propman.io

(+852) 6200 7034

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